The Commission’s physical address follows; however, you may not participate in the Public Comment Session in person: Delaware Public Service Commission, 861 Silver Lake Blvd., Dover, DE 19904. If you have comments, you must participate in the public comment session via teleconferencing or submit a written comment as described later herein.

On April 29, 2019, Verizon Delaware, LLC (“Verizon” or “Cable Operator”) filed with the Commission to commence proceedings, pursuant to 47 U.S.C. §546, to renew its cable television franchise to serve certain unincorporated areas of New Castle, Kent, and Sussex Counties in Delaware.

According to PSC Order 9402, Verizon is the holder of a fifteen (15) year cable television franchise issued by the Commission in November 2006 (the “Franchise”) to provide cable television service in certain unincorporated areas New Castle, Kent, and Sussex Counties in Delaware (the “Franchise Territory”). The Franchise is set to expire on November 21, 2021, but includes a provision granting Verizon an option to request a renewal for an additional period not to exceed fifteen (15) years.

On June 18, 2019, the Commission opened this Docket for consideration of the possible renewal of the Franchise. The Commission required that Public Comment from New Castle, Kent, and Sussex Counties be held for the purpose of (a) identifying the future cable-related community needs and interests, and (b) reviewing the performance of the cable operator under the Franchise during the current Franchise term.

Verizon is the holder of a franchise that was issued by the Commission in November 2006 (the “Franchise”) to provide cable television service in certain unincorporated areas New Castle, Kent, and Sussex Counties in Delaware.

The Hearing Examiner may, under the authority provided in Commission Order No. 9402, conduct evidentiary hearings, to be scheduled at a later date.

The Commission will also receive comments from Verizon customers about their service in New Castle, Kent, or Sussex County. You may submit a written comment on the Commission’s website http://depsc.delaware.gov to arrange a time for your review during normal business hours.

You may also review copies of documents at the office of the Division of the Public Advocate located at the Carvel State Office Building, 4th Floor, 820 North French Street, Wilmington, DE 19801. Please call (302) 777-5077 to arrange a time for you to review the documents at that location.

If you wish to request copies of documents in this matter, please submit a Freedom of Information Act request form. This form may be found at https://sos.delaware.gov/foia-requests/. The Commission will respond to your request in Accordance with the Freedom of Information Act, 29 Del. Code, Chapter 100.

If you have a disability and wish to participate or to review the materials in this Docket, please contact the Commission to discuss any auxiliary aids or services you might need to help you. You may contact the Commission in person, by writing, by telephone (including text telephone), by internet email, or other means.

If you have questions about this matter you may call the Commission at 1-800-282-8574 (toll-free in Delaware) or (302) 736-7500 (voice and text telephone). You may also send questions by email addressed to psc@delaware.gov with PSC Docket No. 19-0314 in the subject line.