

**BEFORE THE PUBLIC SERVICE COMMISSION
OF THE STATE OF DELAWARE**

IN THE MATTER OF THE APPLICATION OF)
COMCAST CABLE COMMUNICATIONS, LLC)
FOR A CHANGE TO ITS BASIC SERVICE)
TIER ("BST") CABLE TELEVISION RATES)
AND NECESSARY EQUIPMENT AND) PSC DOCKET NO. 13-381
INSTALLATION CHARGES IN THE)
UNINCORPORATED AREAS OF NEW CASTLE)
COUNTY - CUID #DE0011 (FILED)
SEPTEMBER 30,2013))

ORDER NO. 8499

AND NOW, this 17th day of December, 2013, the Delaware Public Service Commission ("Commission") determines and orders the following:

WHEREAS, Comcast Cable Communications, LLC ("Comcast") holds a franchise granted by the Commission to operate a cable television system in certain areas of New Castle County, Delaware; and

WHEREAS, pursuant to 47 C.F.R. §§ 76.910 and 76.933(g), the Commission is authorized to approve the calculation of the maximum permitted rate that Comcast may charge its subscribers for its basic service tier ("BST") cable and related equipment rentals and installation services by applying the rate regulation rules and methodologies adopted by the Federal Communications Commission ("FCC"); and

WHEREAS, on September 30, 2013, Comcast filed an application ("Application") seeking adjustments to its maximum permitted BST monthly rate, as well its equipment and installation charges for the period January 1, 2014, to December

31, 2014, for the areas served by the head-end system within Community Identifier Unit Numbers DE0011; and

WHEREAS, the Application includes FCC Form 1240, which lists adjustments to the maximum permitted BST cable monthly rate, and FCC Form 1205, which lists changes to Comcast's maximum permitted rates for its equipment and installation charges during the same period; and

WHEREAS, at the direction of the Commission Staff ("Staff"), Comcast published a notice of the proposed adjustments to its regulated rates in the Delaware State News and The News Journal newspapers on November 25, 2013; and

WHEREAS, no comments have been filed in response to such legal notices; and

WHEREAS, on December 17, 2013, the Commission conducted a public hearing on the Application; and

WHEREAS, based on the evidence presented, Staff determined that Comcast's proposed rate adjustments and installation and equipment charges, as they appear on its FCC Forms 1240 and 1205, have been calculated in accordance with the regulations of the FCC for the time period January 1, 2014, through December 31, 2014;

NOW, THEREFORE, IT IS HEREBY ORDERED BY THE AFFIRMATIVE VOTE OF NOT FEWER THAN THREE COMMISSIONERS:

1. The Commission hereby approves the calculation of the maximum permitted rate for BST monthly cable services and related equipment rentals and installation charges as set forth below for services offered by Comcast in the areas within Community

Identifier Unit Number DE0011, with such maximum permitted rates to be effective for services on or after January 1, 2014.

Basic Service Tier Rates

CURRENT MONTHLY OPERATOR SELECTED RATE	CURRENT MONTHLY MAXIMUM PERMITTED RATE	PROPOSED MONTHLY OPERATOR SELECTED RATE (effective on or after January 1, 2014)	MONTHLY MAXIMUM PERMITTED RATE (effective on or after January 1, 2014)
\$13.23*	\$14.39	\$16.59*	\$16.59

*All of the Operator Selected BST rates include a monthly FCC regulatory fee of \$0.08

Maximum Permitted Rate for Equipment and Installation Per FCC Form 1205

	PROPOSED OPERATOR SELECTED RATE (effective on or after January 1, 2014)	MAXIMUM PERMITTED RATE (effective on or after January 1, 2014)
Hourly service charge	\$33.23	\$33.23
Install unwired home	\$43.17	\$43.17
Install pre-wired home	\$32.33	\$32.33
Install A/O initial	\$13.35	\$13.35
Install A/O separate	\$32.18	\$32.18
Other Install-Relocate outlet initial	\$13.36	\$13.36
Other Install-Relocate outlet separate	\$28.59	\$28.59
Other Install-Upgrade (non addressable)	\$26.32	\$26.32
Other Install-Downgrade (non-addressable)	\$12.09	\$12.09
Other Install-Upgrade/downgrade service (addressable)	\$1.99	\$1.99
Connect VCR-Connect Initial	\$7.94	\$7.94
Connect VCR-Connect Separate	\$16.39	\$16.39

	PROPOSED OPERATOR SELECTED RATE (effective on or after January 1, 2014)	MAXIMUM PERMITTED RATE (effective on or after January 1, 2014)
Customer Trouble Call	\$32.12	\$32.12
Activate Pre-Existing A/O initial	\$5.64	\$5.64
Activate Pre-Existing A/O separate	\$22.06	\$22.06
Remote Control	\$0.18	\$0.18
Converter Box (Basic Service Only-Non HD)	\$2.21	\$2.21
Converter Box (Basic Service Only-HD)	\$2.21	\$2.21
Converter Box (All Others Excluding HD)	\$3.50	\$3.50
Converter Box (DTA)	\$1.30	\$1.30
CableCARD	\$1.00	\$1.00

2. The maximum permitted rate in this Order shall govern Comcast's BST monthly services rate and equipment and installation charges for the areas served by the head-end system within Community Identifier Unit Numbers DE0011 through December 31, 2014, until Comcast implements a further rate change pursuant to applicable law.

3. To the extent such limitation is permitted by applicable law, Comcast shall not charge any rate higher than the maximum permitted rate as set forth in this Order for monthly BST services and for equipment and installation charges, nor increase that rate, nor impose on subscribers any other charge for basic service equipment or installation not specified in this Order or in the Commission's previous rate Orders, unless the Commission

is properly notified of such changes in accordance with applicable law and regulations.

4. Comcast shall provide at least thirty days' prior written notice to its subscribers and to the Commission of any changes in basic tier rates, video equipment or video installation charges.

5. The Commission's findings are based on the representations of Comcast. If the Commission later finds that Comcast's representations were inaccurate in any material way, the Commission reserves the right to take appropriate action. This Order is not to be construed as a finding that the Commission has accepted as correct any specific entry, explanation, or argument made by Comcast unless otherwise specifically stated in this Order.

6. The Commission reserves the jurisdiction and authority to enter such further Orders in this matter as may be deemed necessary or proper.

BY ORDER OF THE COMMISSION:

Chair

/s/ Joann T. Conaway
Commissioner

/s/ Jaymes B. Lester
Commissioner

/s/ Jeffrey J. Clark
Commissioner

Commissioner

ATTEST:

/s/ Alisa Carrow Bentley
Secretary