

**BEFORE THE PUBLIC SERVICE COMMISSION  
OF THE STATE OF DELAWARE**

IN THE MATTER OF THE APPLICATION OF )  
COMCAST OF EASTERN SHORE, LLC, FOR )  
A CHANGE TO ITS BASIC SERVICE TIER )  
("BST") CABLE TELEVISION RATES AND )  
NECESSARY EQUIPMENT AND ) PSC DOCKET NO. 11-140  
INSTALLATION CHARGES IN THE )  
UNINCORPORATED AREAS OF SOUTHEAST )  
SUSSEX COUNTY SERVED BY THE OCEAN )  
CITY, MARYLAND HEAD-END (FILED )  
MARCH 2, 2011) )

**ORDER NO. 7965**

**AND NOW**, this 10<sup>th</sup> day of May, 2011;

**WHEREAS**, Comcast of Eastern Shore, LLC ("Comcast") holds a franchise granted by this Commission (the "Commission") to operate a cable television system in certain areas of the southeast portion of Sussex County served by the Ocean City, Maryland head-end system; and

**WHEREAS**, the Commission regulates the maximum permitted rates that Comcast may charge its subscribers for its basic service tier ("BST") and related equipment rentals and installation services by applying the rate regulation rules and methodologies adopted by the Federal Communications Commission ("FCC"); and

**WHEREAS**, on March 2, 2011, Comcast filed an Application seeking adjustments to its maximum permitted BST monthly rate, as well its equipment and installation charges for the period June 1, 2011 to May 31, 2012, for the areas served by the Ocean City, Maryland head-end system within Community Identifier Unit Numbers DE0023 and DE0036; and

**WHEREAS**, the Application includes Form 1240, which lists adjustments to the maximum permitted BST monthly rate, and FCC Form

1205, listing changes to Comcast's maximum permitted rates for its equipment and installation charges during the same period; and

**WHEREAS**, at the direction of Staff, Comcast published a notice of the proposed adjustments to its regulated rates in the Delaware State News and The News Journal newspapers on April 18, 2011; and

**WHEREAS**, no comments have been filed in response to such; and

**WHEREAS**, on May 10, 2011, the Commission conducted a public hearing on the Application; and

**WHEREAS**, based on the evidence presented, the Commission determines that Comcast's proposed rate adjustments, as they appear on its FCC Forms 1240 and 1205, have been calculated in accordance with the regulations of the Federal Communications Commission and, hence, should be approved for service after June 1, 2011;

**NOW, THEREFORE, IT IS HEREBY ORDERED BY THE AFFIRMATIVE VOTE OF NOT FEWER THAN THREE COMMISSIONERS:**

1. That the Commission hereby approves the maximum permitted rates for basic service tier cable and equipment and installation as set forth below for service offered by Comcast of Eastern Shore, LLC, in the areas within Community Identifier Unit Numbers DE0023 and DE0036, with such maximum permitted rates to be effective for service after June 1, 2011.

**Basic Service Tier Rates**

CURRENT MONTHLY MAXIMUM PERMITTED RATE	CURRENT OPERATOR- SELECTED RATE	PROPOSED OPERATOR- SELECTED MONTHLY RATE (effective June 1, 2011)	PROPOSED MAXIMUM MONTHLY PERMITTED RATE (effective June 1, 2011)
\$25.60	\$21.27†	\$21.28*	\$24.42

† Includes a \$0.07 monthly regulatory fee.

\* Includes a \$0.08 monthly regulatory fee, effective June 1, 2011.

**Maximum Permitted Rates for Equipment and Installation Per  
FCC Forms 1205**

	PROPOSED MAXIMUM PERMITTED RATE (effective June 1, 2011)	PROPOSED OPERATOR- SELECTED RATE (effective June 1, 2011)
Hourly service charge	\$33.76	\$33.75
Install unwired home	\$43.93	\$43.90
Install pre-wired home	\$32.41	\$32.40
Install A/O initial	\$14.16	\$14.15
Install A/O separate	\$31.53	\$31.50
Relocate outlet initial	\$13.62	\$13.60
Relocate outlet separate	\$32.24	\$32.20
Other Install-Upgrade (non addressable)	\$20.10	\$20.10
Other Install-Downgrade (non-addressable)	\$12.07	\$12.05
Upgrade/downgrade service (addressable)	\$1.99	\$1.99
Connect VCR-Connect Initial	\$8.58	\$8.55
Connect VCR-Connect Separate	\$19.12	\$19.10
Customer Trouble Call	\$33.59	\$33.55
Activate Pre-Existing A/O initial	\$7.79	\$7.75
Activate Pre-Existing A/O separate	\$21.77	\$21.75

Remote Control	\$0.22	\$0.20
Converter Box (Basic Service Only)	\$0.63	\$0.60
Converter Box (All Others Excluding HD)	\$2.17	\$2.15
HD & HDDVR Converter Box	\$6.72	\$2.15
Converter Box (DTA)	\$1.56	\$1.50
CableCARD	\$1.18	\$1.15

2. That the Commission reserves the jurisdiction and authority to enter such further Orders in this matter as may be deemed necessary or proper.

BY ORDER OF THE COMMISSION:

/s/ Arnetta McRae  
Chair

/s/ Joann T. Conaway  
Commissioner

/s/ Jaymes B. Lester  
Commissioner

/s/ Dallas Winslow  
Commissioner

/s/ Jeffrey J. Clark  
Commissioner

ATTEST:

/s/ William F. O'Brien  
Executive Director