

**BEFORE THE PUBLIC SERVICE COMMISSION  
OF THE STATE OF DELAWARE**

IN THE MATTER OF THE APPLICATION OF        )  
VERIZON DELAWARE LLC FOR THE                )  
APPROVAL OF SAFETY VALVE RELIEF TO        )  
OBTAIN ADDITIONAL TELEPHONE NUMBERS       )       PSC DOCKET NO. 14-0282  
IN DELAWARE (FILED AUGUST 12, 2014)        )

**ORDER NO. 8630**

**AND NOW**, this 9<sup>th</sup> day of September, 2014 the Delaware Public Service Commission (the "Commission") determines and orders the following:

**WHEREAS**, in PSC Order No. 7183, the Commission noted that, pursuant to 47 U.S.C. §251(e)(1), the Federal Communications Commission ("FCC") crafted general rules relating to the administration of telephone numbering resources, such as area codes (NPA) and central office codes (NXX). See 47 C.F.R. §§52.1 through 52.20. The FCC has designated NeuStar, Inc. ("NeuStar") as its "North American Numbering Plan Administrator" ("NANPA") and its "National Thousands Block Numbering Pool Administrator" ("PA"). In the context of NXX numbers, the FCC looks to NeuStar as its designated NANPA and PA; and

**WHEREAS**, as described in Order No. 7183, the FCC rules grant to state utility commissions certain monitoring and enforcing powers regarding a carrier's compliance with the federal "utilization" requirements. See 47 C.F.R. §52.15(g) (3) (iv), (g) (4), and (h) (i) (2). A state commission can also act to grant "safety-valve" relief that will allow a carrier -- in limited circumstances -- to obtain additional NXX numbers even if the carrier might not be able to meet

the "utilization" and "months-to-exhaust" ("MTE") thresholds normally required to gain additional numbering resources. See 47 C.F.R. §52.15(g) (4); and

**WHEREAS**, the Commission initially chose not to become involved in the monitoring (and enforcement) of the utilization requirements surrounding assignments of NXX numbers. See PSC Order No. 6064 (Nov. 19, 2002). Then, after granting exceptions to AT&T Corp. on two separate occasions, the Commission decided to exercise "safety-valve" authority under the FCC rules. See PSC Order Nos. 6238 (Aug. 5, 2003) and 6600 (Apr. 5, 2005); and

**WHEREAS**, upon AT&T Corp.'s request for more expedited procedures for "safety-valve" applications submitted under 47 C.F.R. § 52.15(g) (4), the Commission adopted the following procedures:

- (a) Any carrier seeking "safety-valve" relief under 47 C.F.R. §52.15(g) (4) shall submit an application to the Commission for the release of blocks of telephone numbers. All such applications shall set forth with specificity: (i) a compelling and permissible need for the requested additional numbering resources (with appropriate references to rules or orders of the Federal Communications Commission); (ii) a description as to why the granting of the particular application will not run the risk that numbering resources will be inefficiently used; and (iii) written evidence that the North American Numbering Plan Administrator or National Pooling Administrator has rejected the carrier's direct request for the additional number resources. An applicant shall also describe what the long-term impact to the numbering resources would be if the particular request is granted; and
- (b) Within ten business days of the receipt of an application complying with the above requirements, the Executive Director or Deputy Director (or other Staff member designated by them) shall review and investigate the numbering resource request and submit a memorandum indicating: (i) the date the application was received; (ii) Staff's findings as to the validity and strength of the applicant's request, specifically

as to whether all of the requirements set forth in Paragraph (a) above are sufficiently satisfied; and (iii) whether Staff advises the requested numbers be released. Staff shall submit this memorandum to the Commission and concurrently send a copy of the same to the carrier applicant and to the North American Numbering Plan Administrator or the National Pooling Administration, as appropriate; and

- (c) Upon receipt of the Staff Memorandum, the Commission shall consider the application and Staff's recommendation at the Commission's next regularly scheduled meeting, provided the Commission's schedule so permits. If the Commission's schedule does not so permit, the application shall be formally considered and acted upon promptly at a later regularly-scheduled Commission meeting.

See Order No. 7183, at ¶ 1; and

**WHEREAS**, on August 12, 2014, Verizon Delaware LLC ("Verizon") filed a Safety Valve Relief Application (the "Application"). In the Application, Verizon requests that the Commission approve its request for an additional set of 1,000 DID telephone numbers denied by NeuStar on August 6, 2014. Verizon represents that one of its customers<sup>1</sup> has an urgent need for this set of 1,000 consecutive telephone numbers so that the customer can install a new ISDN PRI service, which will require consecutive DIDs<sup>2</sup> ending in the 8000 to 8999 range for the installation; and

**WHEREAS**, Verizon asserts that it is imperative that this customer receive consecutive numbers within the ranges set forth above so that

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<sup>1</sup> Verizon claims that the name of the customer is confidential; nevertheless, the name of the customer is listed in the proprietary version of Application and is also in an attachment to the Staff memorandum dated August 25, 2014.

<sup>2</sup> DIDs is short for "direct inward dialing" (also known as "direct dialing inward"), which is a service of an LEC or local phone company that allows an organization to have numerous individual phone numbers for each person or workstation in its PBX system that run off of a small block of dedicated telephone numbers. See <http://www.webopedia.com/TERM/D/DID.html> (as of March 13, 2013).

the customer can communicate with its network across the State of Delaware. Verizon further asserts that any numbers that are out of the specified range or are non-consecutive will conflict and will prohibit the customer from managing its network. Moreover, Verizon asserts that it does not have the current inventory to satisfy this customer's specific need for consecutive numbers without obtaining additional numbering resources; and

**WHEREAS**, Staff reviewed the Application submitted by Verizon within the cited ten-business day timeframe and requested additional information from Verizon to determine whether it met the four-part test established in Order No. 7183. Verizon provided such additional information by verified filings made with the Commission; and

**WHEREAS**, as set forth in its memorandum to the Commission dated August 25, 2014, Staff believes the Commission should grant Verizon the requested relief because of the following reasons:

(a) Verizon has provided a compelling, permissible, and verified need for the requested additional numbering resources because it has a specific customer request for a consecutive block of numbers and does not have current inventory to satisfy this customer's specific requirements. According to the Third Report and Order and Second Order on Recon. in CC Dkt. No. 96-98 and CC Dkt. No. 99-200, at ¶¶ 61-64, 17 FCC Rcd. 252 (2001) (the "Third Order"), a state commission may grant a carrier's safety valve request when the carrier receives a specific customer request for numbering resources that exceeds the carrier's available inventory. Furthermore, if the Commission fails to grant Verizon's requested relief, this could

impair Verizon's ability to stay in or expand its business (see ¶ 66 at Third Order); and

(b) Verizon will use the additional numbering resources for only this specific customer for whom the Application was made and agrees to return the numbering resources to NeuStar if the customer request is withdrawn or declined. Verizon further agrees that it will not retain the numbering resources to serve other customers without first meeting the FCC's growth numbering resource requirements per ¶64 of the Third Order; and

(c) Verizon has submitted written evidence that NeuStar rejected Verizon's direct request for the additional number resources; and

(d) Finally, Verizon has stated the long-term impact to the numbering resources will be minimal and will not result in an inefficient use of numbering resources. Further, the company has calculated that the 1,000 block of consecutive numbers that Verizon is requesting for the specific customer is less than 1% of the total numbers in the Dover Wire center alone. Because Verizon has 34 wire centers in the State of Delaware, the requested blocks are insignificant when compared to the total numbers. Staff also noted that NeuStar projects that the numbering resources in Delaware are not expected to exhaust until 2027;

**NOW, THEREFORE, IT IS ORDERED BY THE AFFIRMATIVE VOTE OF NOT FEWER THAN THREE COMMISSIONERS:**

1. That, for the reasons set forth in this Order and the Staff Memorandum dated August 25, 2014 (which is incorporated by reference herein), the Commission hereby grants the Safety Valve Relief

Application filed on August 12, 2014, by Verizon Delaware LLC ("Verizon").

2. That, pursuant to 47 C.F.R. §52.15(g)(4), the Commission directs NeuStar, Inc., as the North American Numbering Plan Administrator ("NANPA") and the National Thousands Block Numbering Pool Administrator ("PA"), to issue to Verizon an additional sets of 1,000 consecutive DIDs in the 8000 to 8999 range. This additional block numbering resource granted by this Order may be initially activated only to serve the requesting customer for whom the request was made. If such customer withdraws its request for such numbers, Verizon shall return the numbering resource to the NANPA/PA and may not retain the DIDs to serve other customers.

3. That the Secretary shall promptly send a copy of this Order to NeuStar, Inc., the Secretary of the Federal Communications Commission, and Verizon.

4. That the Commission reserves the jurisdiction and authority to enter such further Orders in this matter as may be deemed necessary or proper.

**BY ORDER OF THE COMMISSION:**

/s/ Dallas Winslow  
Chair

/s/ Joann T. Conaway  
Commissioner

/s/ Jaymes B. Lester  
Commissioner

/s/ Jeffrey J. Clark  
Commissioner

/s/ Harold B. Gray  
Commissioner

ATTEST:

/s/ Alisa Carrow Bentley  
Secretary