

**DELMARVA POWER & LIGHT COMPANY**  
**TESTIMONY OF J. MACK WATHEN**  
**BEFORE THE DELAWARE PUBLIC SERVICE COMMISSION**  
**CONCERNING AN INCREASE IN GAS BASE RATES**  
**DOCKET NO. 10-\_\_\_\_\_**

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1 **1. Q: Please state your name, position and business address.**

2 **A:** My name is J. Mack Wathen. I am Vice President, Regulatory Affairs for  
3 Pepco Holdings, Inc., (PHI) located at P.O. Box 9239, Newark, DE 19714. I am  
4 testifying on behalf of Delmarva Power & Light Company (Delmarva or the  
5 Company).

6 **2. Q: What are your responsibilities in your role as Vice President, Regulatory**  
7 **Affairs?**

8 **A:** I am responsible for regulatory matters for PHI, and its three regulated utility  
9 subsidiaries, Delmarva Power & Light Company, Potomac Electric Power Company,  
10 and Atlantic City Electric Company. In this capacity, I am responsible for regulation  
11 related to the Company's electric and natural gas business before the Delaware Public  
12 Service Commission (the Commission) and electric business before the Maryland  
13 Public Service Commission, the New Jersey Board of Public Utilities, the Public  
14 Service Commission of the District of Columbia and the Federal Energy Regulatory  
15 Commission. I participate in PHI's analysis of regulatory issues and the development  
16 of positions on those issues.

17 **3. Q: What is your educational and professional background and experience?**

18 **A:** I hold a B.S. degree in Business Administration and Economics from  
19 Georgetown College (1977) and a Masters degree in Management from the  
20 University of New Mexico (1987). I have been working in the utility industry for

1 over 33 years. I began my career with the Public Utility Commission of Ohio, 1977 –  
2 1980, leaving there as a Senior Staff Economist. I was then with Public Service  
3 Company of New Mexico from 1980 – 1993, where I served in a variety of positions  
4 including Director of Rates and Regulation, Director of Regulation and Market  
5 Communications and Director of Regulatory Policy.

6 I joined Delmarva in 1993 as Manager of Pricing and have since served as  
7 Manager, Regulated Pricing and Services; General Manager, Pricing and Regulation,  
8 Director of Regulatory Affairs, and in October 2002 I was named Vice President,  
9 Planning, Finance and Regulation for Conectiv Power Delivery. In 2004, I was  
10 named Vice President, Regulatory Affairs for PHI. I have testified numerous times  
11 on a wide range of topics in New Jersey, Maryland, Delaware, Ohio, New Mexico,  
12 Virginia and at the Federal Energy Regulatory Commission.

13 Currently, I teach a graduate level Electricity Policy and Planning course at  
14 the University of Delaware. I serve on the Advisory Board of the New Mexico State  
15 University Center for Public Utilities. I am a member of the Edison Electric  
16 Institute’s (EEI) Customer and Energy Services Executive Advisory Committee, and  
17 past chairman of the EEI Economic Regulation and Competition Committee. I am  
18 also a member of the American Gas Association’s Regulation and Strategic Planning  
19 Committee. I have given numerous speeches and presentations on a wide range of  
20 utility and regulatory topics throughout the United States and in Canada.

21 **4. Q: Please provide a summary of your testimony.**

22 **A:** I am the policy witness and I will provide support for the Company’s  
23 Application for an increase in gas distribution rates and the reasons for the

1 Company's requested increase. I will provide an overview of the Company's filing  
2 and I will briefly summarize the testimony of other Company Witnesses supporting  
3 the Application.

4 **The Company's Base Rate Increase Request**

5 **5. Q: Please provide an overview of the Company's base rate increase request and**  
6 **other key proposals.**

7 **A:** At current rates, Delmarva's return on equity (ROE) is 5.32%, which is far  
8 short of the 10.25% level approved by the Commission in Docket No. 06-284 in  
9 Order No. 7152 dated March 20, 2007, and even further below the current 11.00%  
10 return on equity capital supported by Company Witness Hanley. The 11.00% ROE  
11 assumes that revenue decoupling will be implemented in this proceeding.

12 Based on the test period ending June 30, 2010, adjusted for known and  
13 measurable changes, the Company requires an \$11.915 million increase in gas  
14 distribution rates to cover its cost of service. For a residential customer with a usage  
15 pattern at or near that of the class average usage pattern, the average monthly bill  
16 impact is estimated to be \$6.99 or 8.1% of their total annual bill.

17 The proposed increase is based on six months of actual data and six months of  
18 forecasted data ending June 30, 2010, adjusted for known and measurable changes.  
19 This test period, with the adjustments proposed, represents a reasonable basis for  
20 establishing the Company's revenue requirements. With the adjustments presented in  
21 this filing, this test period provides a matching of revenues, expenses and rate base  
22 consistent with Commission regulations and represents a reasonable basis for  
23 establishing the Company's revenue requirements for the rate effective period.

1 Company Witness VonSteuben provides additional information related to the support  
2 of the test period selection.

3 The Company is proposing a rate mitigation measure related to pension, other  
4 post-employment benefits (OPEB) and uncollectible expenses that will, if approved,  
5 have the effect of mitigating the potential volatility related to these expenses and of  
6 reducing the revenue requirement in this case by approximately \$156,000.

7 The Company is also seeking the authority to recover over 15 years the  
8 incremental costs of planning, design and development associated with the  
9 Company's Advanced Metering Infrastructure-related Initiative (AMI) and will  
10 continue to defer the expenses and investment related to full deployment of AMI until  
11 base rates in this proceeding are established. Company Witness Potts provides  
12 additional testimony on the Company's AMI initiative and Company Witness  
13 Ziminsky discusses the proposed ratemaking treatment of these costs in his testimony.  
14 Through June 2010, the Company's estimated costs include \$989,000 of deferred  
15 costs and \$1.238 million of plant-related costs, on a Delaware Gas jurisdictional  
16 basis, related to developing the infrastructure to support the AMI initiative. As  
17 discussed by Company Witnesses Potts and Ziminsky, full deployment of AMI is  
18 planned to be completed prior to February 2011, which is the start of the rate effective  
19 period for this proceeding.

20 The Company has proposed to establish a form of revenue decoupling through  
21 a distribution rate structure which provides a level of stability to distribution revenues  
22 and reduces or eliminates the relationship between distribution revenue and energy  
23 consumption, as explained by Company Witness Janocha.

1           The Company is also seeking to implement a new Tariff Rider, Rider UFRC  
2 (Utility Facility Relocation Charge) which is intended to provide a mechanism to  
3 recover costs related to relocation of the Company's delivery facilities as required to  
4 accommodate projects sponsored by the Delaware Department of Transportation, or  
5 other state agencies, as allowed under Section 315 of Title 26 of the Delaware Code.  
6 Company Witness Janocha provides additional information about this Tariff Rider.

7 **6. Q: When did the Company last file for a gas base rate increase?**

8       **A:**       The Company last requested an increase in gas base rates in 2006 in Docket  
9 No. 06-284. The Commission issued Order No. 7152 on March 20, 2007, which  
10 approved a Settlement Agreement reached by the parties involved in the case. The  
11 Settlement Agreement provided for an annual gas base rate increase of \$9 million, or  
12 approximately 3.9% of total gas revenues, based on an overall rate of return of 7.73%  
13 and a return on equity of 10.25%. The test period in that proceeding was the twelve  
14 months ended March 2006.

15 **7. Q: Why is the Company requesting this gas base rate increase?**

16       **A:**       As previously noted, Delmarva is currently earning considerably below its  
17 authorized rate of return. In fact, Delmarva's adjusted rate of return, based on the  
18 analysis presented by Company Witness VonSteuben, is 5.33%, which reflects a  
19 return on equity of only 5.32%. This 5.32% is far below the 10.25% ROE that the  
20 Commission authorized in the Company's last gas base rate case.

21           Since the Company's last gas base rate case in 2006, the Company has  
22 continued to undertake initiatives to improve its gas reliability and to expand and  
23 improve its customer service functions to better serve its customers. Delmarva has

1 invested approximately \$70 million in its gas distribution system over the past three  
2 years. Operating expenses have increased from \$25.2 million to \$33.7 million, or  
3 33.8%, since the Company's last base rate filing.

4 Delmarva's rates for distribution service must reflect the current costs of  
5 providing service, including known and measurable costs that will occur during the  
6 rate-effective period, in order to continue to meet its obligation of providing safe and  
7 reliable gas service to its customers. As I discuss below, this increase is also necessary  
8 to maintain the Company's financial integrity, particularly in challenging economic  
9 times such as those we recently experienced, in order for the Company to have access  
10 to the capital for investments needed for maintaining system reliability and  
11 developing its AMI technology.

12 **8. Q: What is the Company's current cost of equity capital?**

13 **A:** As Company Witness Hanley supports in his testimony, the current cost of  
14 equity capital is 11.00%. Without the approval of the decoupling rate design, the  
15 Company's proposed ROE would increase to 11.25% and the Company's revenue  
16 requirement would increase by approximately \$515,000. This cost of equity is the  
17 minimum necessary for the Company to attract capital on reasonable terms in the  
18 current capital markets, which, as I discuss below, are constrained.

19 **9. Q: Is the Company offering a ratemaking proposal in this proceeding to mitigate**  
20 **the Company's proposed rate increase?**

21 **A:** Yes. To mitigate the needed rate increase, the Company proposes to reflect in  
22 rates a three-year average of certain costs as an alternative to the actual level of those  
23 costs that the Company is currently incurring. These costs, which are volatile and

1 largely outside of management control, include pension expense, OPEB, and  
2 uncollectible expense. Under the proposal, the Company would recover a three-year  
3 rolling average of these costs through a pension, OPEB and uncollectible expense  
4 mitigation rate mechanism, referenced as a Volatility Mitigation Rider (Rider VM),  
5 and would be permitted to defer for future rate treatment the difference between that  
6 average and the currently incurred amounts. Company Witness VonSteuben estimates  
7 that implementation of this proposal would reduce the Company's revenue  
8 requirement request by \$156,000.

9 Secondly, as Company Witness VonSteuben explains in detail, the Company  
10 is proposing an adjustment to remove from the revenue requirement the test year level  
11 of expenses associated with executive incentive compensation. The Company has  
12 excluded these executive incentives in its cost of service despite the fact that these  
13 "compensation at risk" payments are important to ensure the competitiveness of the  
14 Company's executive compensation. In addition, the executive compensation  
15 incentives are based, in part, on components that are designed to ensure that the  
16 Company continues to provide safe, reliable, and affordable service.

17 **10. Q: Regarding other significant costs, please explain how the Company's ratemaking**  
18 **proposal for the Rider VM mechanism is consistent with the pension expense**  
19 **deferral request that was filed prior to this rate increase application.**

20 **A:** Upon approval of the Company's proposal to implement a Rider VM  
21 mechanism using a three-year rolling average, all of these costs would be removed  
22 from inclusion in the Company's base rates and henceforth be recovered via the Rider  
23 VM rate calculation. Any deferred pension expense balance existing at the time this

1 new rate mechanism is implemented could be incorporated in the new rate  
2 calculation.

3 **11. Q: What was the magnitude of Delmarva's pension expense in 2009 and why is**  
4 **regulatory treatment in this proceeding justified?**

5 **A:** Using the Company's outside actuaries' final 2009 valuation, the gas  
6 distribution-related Delaware portion of O&M pension expense that was recorded in  
7 Delmarva's financial records was \$3.912 million - an increase of \$4.090 million  
8 expense over the \$(177,000) pension income which is reflected as a reduction to  
9 customer's current rates. The increase is a direct result of the recent adverse  
10 economic conditions which, by all objective indicators, have resulted in the most  
11 severe economic downturn since the Great Depression. These extraordinary  
12 economic circumstances clearly were not of the Company's making and are not  
13 something over which Delmarva has any control.

14 This matter was first raised in Docket No. 09-182, "In the Matter of the  
15 Petition of Delmarva Power & Light Company for Authorization to Defer Certain  
16 Charges to the Company's Financial Statements Resulting from the Impact of Recent  
17 Economic Developments on Pension Costs". A separate proceeding was requested to  
18 establish a regulatory asset associated with this significant difference in expense  
19 experienced by the Company compared to the amount embedded in rates. In Order  
20 No. 7727 dated January 7, 2010, the Commission Ordered that this regulatory asset  
21 consideration pertaining to Gas Distribution customers was directed to be addressed  
22 as part of this filing.

1 **12. Q: Is Delmarva seeking regulatory recovery of this item in this proceeding?**

2 A: Yes. As Company Witness Ziminsky details in his testimony, the Company is  
3 seeking that the \$4.090 million difference between the 2009 actual expense and the  
4 amount currently built into rates be amortized using a five-year period with the  
5 unamortized amount included in rate base.

6 **The Company's Need to Maintain Its Financial Health**

7 **13. Q: What are the Company's financing requirements?**

8 A: Delmarva has and will continue to have a need to access capital to meet its  
9 obligations to customers in these volatile capital markets. In the past, Delmarva's  
10 largest capital needs, like those of other utilities, would have been associated with  
11 maintaining, replacing and upgrading equipment that makes up the basic gas  
12 transmission and distribution (T&D) system. As discussed in Company Witness  
13 Phillips' testimony, the capital program is significant and increasing.

14 For Delmarva to have access to the capital necessary for investments in both  
15 its basic gas T&D infrastructure as well as in new technologies, the Company must  
16 maintain its financial integrity, as reflected in its earned rate of return on equity, its  
17 credit ratings and its other key financial metrics. Financial integrity has always been  
18 important to utilities, and the importance of investment grade credit ratings was  
19 demonstrated in the recent crisis in world credit markets. Sources of capital  
20 traditionally available to Delmarva became more costly, more difficult to access, and  
21 at certain times unavailable at any price. The rate increase that Delmarva seeks in  
22 this case, together with other supportive measures discussed below, are crucial to

1 providing the Company the level of financial integrity necessary for access to needed  
2 capital on reasonable terms, in any type of capital market conditions.

3 **14. Q: Why was the Company able to access the credit market during the recent**  
4 **financial crisis?**

5 **A:** The Company was able to obtain these financings at acceptable costs in these  
6 difficult times only because of its Investment Grade ratings. Maintaining or  
7 improving the Company's rating is essential for Delmarva to have continued access to  
8 the capital markets. Such access is in the best interest of our customers and is  
9 essential for the Company to continue to provide safe and reliable service to our  
10 customers. Unlike many businesses, Delmarva does not have the luxury of timing its  
11 capital expenditures based on market conditions. The Company must make  
12 investments regardless of the economic climate in order to maintain a safe and  
13 reliable distribution system. In addition, Delmarva must attract capital irrespective of  
14 the daunting challenges the Company faces in the capital markets today.

15 **15. Q: Please discuss the Company's need to maintain its financial health.**

16 **A:** Like other utilities, Delmarva continues to face rising costs to meet the needs  
17 of its customers and fulfill its public service obligations. As discussed in the  
18 testimony of other company witnesses, these rising costs include higher O&M  
19 expenses, such as workforce-related costs; more uncollectibles; higher capital  
20 expenditures to ensure the continued reliability of the distribution infrastructure; and  
21 investments in AMI technology.

1                   As a result of these rising costs, the Company’s revenues are falling far short  
2                   of the level necessary to cover its costs, earn a reasonable rate of return, and preserve  
3                   a strong Investment Grade credit rating.

4   **16. Q: Please elaborate on the Company’s ability to raise capital.**

5       **A:**           The U.S. and global financial sectors are still experiencing some systematic  
6                   and structural weaknesses. While conditions have improved in recent months, the  
7                   capital markets have functioned very erratically since September 2008. In fact, as of  
8                   June 15, 2010 PHI’s stock was trading at approximately 86% of book value. The  
9                   short-term debt market remains constrained; and banks were, and to this day still are,  
10                  reluctant to extend credit as easily and as inexpensively as they had in recent years.

11                  This means that even Investment Grade companies, such as Delmarva,  
12                  experienced difficulties securing financing on reasonable terms during the height of  
13                  the crisis. Access to the capital markets over the past year has continued to be  
14                  inconsistent.

15   **17. Q: Please discuss the Company’s debt ratings by major rating agencies.**

16       **A:**           Delmarva’s short term credit ratings are A2/P2 from S&P and Moody’s. The  
17                   Company’s senior, secured long-term debt ratings are A- and A3 from S&P and  
18                   Moody’s, respectively. These senior, secured long-term debt ratings are in the lower  
19                   half of the Investment Grade rating scale. The highest long-term Investment Grade  
20                   debt rating awarded by the rating agencies is triple A and the lowest is BBB-/Baa3.

21   **18. Q: Does the State regulatory environment affect PHI’s credit ratings?**

22       **A:**           Yes, it is a very important factor. In fact, in Standard & Poor’s publications  
23                   entitled “Assessing U.S. Regulatory Environments,” dated November 7, 2008 and

1 updated on March 12, 2010, and “Business and Financial Risks in the Investor-  
2 Owned Utility Industry,” dated November 26, 2008 and updated on May 27, 2009,  
3 S&P indicated that the regulatory climate is perhaps the most important factor it  
4 analyzes when evaluating investor-owned utilities. It noted that regulatory risk will  
5 continue to be evaluated based on the environments in which companies operate, as  
6 well as other factors, including ratemaking practices and procedures, cash flow  
7 support and stability, political insulation, operating performance, credit metrics, and  
8 particularly cash flow metrics.

9 **19. Q: Please discuss Standard & Poor’s assessment of regulatory risk.**

10 **A:** The S&P credit committee uses its “assessments” as the starting point for  
11 evaluation of a utility’s regulatory risk. Its goal is to ascertain, purely from a credit  
12 perspective, the “posture of a jurisdiction’s policymakers” on issues that are relevant  
13 to utilities’ creditors. Essentially, it is evaluating financial stability factors, such as  
14 rate design and rate treatment of large capital expenditures; ratemaking factors, such  
15 as cost recovery, ratemaking timeliness and non-traditional ratemaking practices; and  
16 regulatory/political factors, such as the degree of political interference in the  
17 regulatory process, the independence of the Commissioners, and the selection process  
18 for Commissioners. S&P’s evaluation of regulatory risk include:

- 19 i. Consistency and predictability of decisions;
- 20 ii. Support for recovery of fuel (gas in our case) and investment costs;
- 21 iii. History of timely and consistent rate treatment, permitting satisfactory  
22 profit margins and timely return on investments; and
- 23 iv. Support for cash return on investments.

1                   For a regulatory process to be considered supportive of credit quality, it must  
2                   limit uncertainty in the recovery of utility’s investments. It must also eliminate, or at  
3                   least reduce, regulatory lag, especially when the utility engages in a sizeable capital  
4                   expenditure program.

5   **20. Q: What are the views of Delaware regulation in the financial community?**

6   **A:**           The reviews are mixed. The previously mentioned S&P report has five  
7                   categories of regulatory risk - from “Most Credit Supportive” to “Least Credit  
8                   Supportive,” with intermediate categories of “More Credit Supportive,” “Credit  
9                   Supportive,” and “Less Credit Supportive.” Currently, there are no U.S. jurisdictions  
10                  that S&P considers to be in the top category of “Most Credit Supportive.” Delaware  
11                  was viewed by S&P in the lowest category of “Least Credit Supportive.” The low  
12                  category for Delaware negatively impacts Delmarva’s overall credit ratings.

13                  In Regulatory Research Associates (RRA) annual ranking of state utility  
14                  regulation, it rated Delaware regulation as Average/1. This is the highest of the  
15                  “Average” category and Delaware’s Average/1 rating is higher than the ratings in  
16                  PHI’s other jurisdictions.

17                  Based on my experience, I believe that recent regulatory practices of the  
18                  Delaware Commission support the higher, RRA Rating. For example, Delaware  
19                  approved supportive regulatory treatment for AMI investments, and has moved  
20                  forward in an approach to revenue decoupling.

21   **21. Q: What steps could the Commission take to improve Delaware’s perceived level of**  
22   **support for purposes of the rating agencies?**

1       **A:**       The Commission can send a positive signal by expressing its commitment to  
2       strong Investment Grade credit ratings for the utilities under its jurisdiction, and back-  
3       up this commitment by explicitly taking credit quality issues into consideration in its  
4       rate case decisions. Furthermore, it would be important for the Commission to issue a  
5       timely rate case decision that includes, among other things, an adequate ROE based  
6       on current risks and market conditions.

7               Moreover, the rating agencies are very focused on consistency in ratemaking  
8       as a major issue in rating both the Commission and the Company. The rating  
9       agencies view changes in ratemaking policy to satisfy political pressures as a very  
10      negative credit event. Following credit supportive precedents will provide the  
11      Company the opportunity to actually earn its authorized rate of return during the rate  
12      effective period.

13              Commission actions which are more credit supportive would provide the  
14      Company with the opportunity to maintain, and even to improve, the Company's  
15      financial rating so that Delmarva will continue to have access to the capital markets  
16      on reasonable terms to the benefit of our customers.

17              As discussed below, Delmarva still requires large amounts of capital to  
18      operate and maintain reliable service to our customers.

19                              **The Company's Cost Containment and Other Rate Mitigation Measures**

20      **22. Q: Has PHI instituted cost containment measures?**

21      **A:**       Yes. In recent years PHI has implemented several programs to contain costs  
22      and these measures continue to benefit Delmarva's customers by minimizing the  
23      costs the Company needs to recoup in its rates.

1 In particular:

- 2 • PHI eliminated subsidized retiree medical benefits for employees hired after  
3 January 1, 2005 for management and LU 1900;
- 4 • Also effective January 1, 2005, PHI implemented major medical plan design  
5 changes for all eligible retirees – current and future – that eliminated the  
6 medical indemnity plan and increased deductibles, hospital co-pays, physician  
7 co-pays, and out-of-pocket maximums, which substantially increased the  
8 retiree’s share of the costs for retiree benefits;
- 9 • PHI implemented caps that limit its retiree medical costs. Anyone retiring on  
10 or after January 1, 2005, is now subject to annual retiree medical caps. If the  
11 average annual cost per participant of all those enrolled in the medical plans  
12 (PPO or HMO) exceeds the cap, additional contributions will be required from  
13 all participants (retirees and their dependents) in the following year;
- 14 • Between 2005 and 2007, PHI more than doubled the contribution that active  
15 employees and retirees must make to their medical benefits; that contribution  
16 more than tripled by the end of 2007;
- 17 • In 2009 and 2010, PHI re-bid medical plans and increased co-pays and  
18 deductibles; and
- 19 • PHI significantly reduced pension benefits for employees hired after January  
20 1, 2005.

21 These and other Human Resource cost containment and reduction efforts are  
22 explained in more detail in Company Witness Jenkins’ testimony.

1           Outside the area of employee benefits, the Company replaced its preferred  
2 stock with debt. This was done because rating agencies changed their treatment of  
3 traditional preferred stock and began treating it as debt, rather than as a form of  
4 equity. Since preferred stock dividends are not deductible for income tax purposes,  
5 preferred stock has effectively become expensive debt, thus rendering it a very  
6 inefficient form of financing.

7 **23. Q: Has PHI undertaken cost saving measures since the financial crisis?**

8       **A:**       Yes. As the crisis unfolded, senior management devoted considerable  
9 attention to proactively dealing with this crisis. One early decision PHI made was to  
10 impose restrictions on staffing levels for all of its utility operating companies,  
11 including Delmarva, and those restrictions continue today. However, the Company  
12 must continue to fill critical vacancies in order to continue to provide safe and reliable  
13 service.

14           In addition, PHI decided to eliminate the 2009 merit increases, excluding  
15 promotions, for its executives and other non-union management employees for all of  
16 its utility operating companies, including Delmarva. That had the effect of reducing  
17 base wage levels and costs on a going-forward basis.

18 **24. Q: You mentioned earlier that the Company is proposing strategies to lessen the**  
19 **impact of the proposed rate increase and mitigate the volatility of certain**  
20 **expenses which are largely out of the Company's control. Please comment.**

21       **A:**       The Company has identified three costs that, if recovered on an average basis,  
22 rather than using known and certain 2009 amounts, would mitigate the volatility  
23 related to pension, OPEB and uncollectible expenses. While the 2009 level of these

1 costs is included in Company Witness VonSteuben's revenue requirement analysis,  
2 the Company recommends that the Commission consider allowing the Company to  
3 recover a three-year average of these costs through a Rider VM mechanism. The  
4 difference between the amount recovered through the Rider VM mechanism and the  
5 expense actually recorded on the books would be reflected as a regulatory asset, or  
6 liability, and treated as a recoverable cost of service, or credit, in the Company's next  
7 distribution base rate proceeding. Adopting this approach would produce a net  
8 reduction in revenue requirements in this case of approximately \$156,000. Company  
9 Witness Ziminsky provides more detail on this proposal.

10 **Overview of the Supporting Testimony**

11 **25. Q: Please describe the testimony that will be presented in support of this**  
12 **Application.**

13 **A:** There are ten other Company Witnesses presenting testimony in support of the  
14 Company's Application as follows:

- 15 • Mr. Frank Hanley, Principal and Director of AUS Consultants, will provide  
16 testimony on the appropriate rate of return and the cost of equity for the  
17 Company. Based on Company Witness Hanley's analysis, the Company is  
18 requesting a rate of return on rate base of 8.10%, including a rate of return on  
19 equity of 11.00%. Company Witness Hanley also discusses the Company's  
20 capital structure.
- 21 • Mr. W. Michael VonSteuben, Manager, Revenue Requirements and  
22 Regulatory Accounting, will present the Company's results, including rate  
23 base, operating revenue and operating expenses. He will also discuss the

1 development of the proposed revenue requirement, the test year selection and  
2 proposed ratemaking adjustments and ratemaking treatments that differ from  
3 the Commission’s last gas base rate decision for the Company.

- 4 • Mr. Ernest L. Jenkins, Vice President, People Strategy and Human Resources,  
5 will provide testimony on the Company’s compensation and benefits  
6 programs.
- 7 • Mr. Philip L. Phillips, Jr., Manager Gas Operations and Planning, will testify  
8 as to the Company’s gas construction program and AMI investments.
- 9 • Mr. George W. Potts, Vice President, Business Transformation, will provide  
10 testimony on the Company’s AMI investments and strategic plan.
- 11 • Mr. Timothy J. White, Manager, Policy Coordination, will discuss the  
12 Company’s cash working capital requirement and lead/lag study.
- 13 • Ms. Kathleen A. White, Assistant Controller, will describe Delmarva’s  
14 accounting policies and procedures, the books and records of the Company,  
15 and Service Company costs.
- 16 • Mr. Joseph F. Janocha, Manager of Rate Economics for Delmarva Power &  
17 Light Company and Atlantic City Electric Company, will discuss the  
18 Company’s rate design and how the proposed rate increase impacts customer  
19 classes. Company Witness Janocha also sponsors the Company’s tariff rates  
20 and proposed tariff changes.
- 21 • Mr. Elliott P. Tanos, Manager, Cost Allocation, will discuss the Company’s  
22 Cost of Service study.

- 1           • Mr. Jay C. Ziminsky, Manager, Revenue Requirements, will discuss the  
2           Company's Rider VM, AMI ratemaking as well as other selected revenue  
3           requirement adjustments.

4   **26. Q: Does the Company plan to place an interim increase of \$2.5 million into effect as**  
5   **permitted under 26. Del. C. § 306 (c)?**

6   **A:**       Yes. If the Commission chooses to suspend the proposed rate changes for the  
7           full suspension period, the Company plans to place in effect, on August 31, 2010,  
8           subject to refund, an interim annual increase of approximately \$2.5 million.  
9           Modified Tariff Leafs reflecting the interim increase is supported by Company  
10          Witness Janocha and are included in this Application. With the proposed interim  
11          base rate increase, on August 31, 2010, a typical residential customer using an  
12          average of 120 CCF in a winter month would see a bill increase of \$2.06, from  
13          \$167.25 to \$169.31.

14   **27. Q: Would you please summarize the key points of your testimony?**

15   **A:**       In order for Delmarva to continue to provide safe and reliable gas service, and  
16           to continue the positive initiatives and investments discussed previously in my  
17           testimony, it is critically important that the financial integrity of Delmarva be  
18           maintained during these tumultuous financial and economic times. It is in the public  
19           interest and beneficial to our customers to have a financially-sound utility, especially  
20           in current markets when credit is limited, more expensive and most readily available  
21           to companies with better credit ratings.

22           Delmarva is taking the requisite steps internally, financially and otherwise, to  
23           ensure a healthy company. Delmarva has taken many actions internally to manage its

1 costs, and the Company has likewise taken advantage of opportunities available to it  
2 in the credit and equity markets.

3 Delmarva was able to raise debt to preserve the Company's liquidity largely  
4 because of the Company's Investment Grade ratings. The Company remains  
5 committed to meeting its obligations to serve our customers in a safe and reliable  
6 manner and to invest in AMI technology. However, the rate increase the Company is  
7 asking the Commission to authorize in this case is necessary for Delmarva to continue  
8 to maintain its financial position. Because of the heightened focus on credit quality in  
9 today's capital market climate, a downgrading of the Company's credit ratings would  
10 cost the Company and its customers more, in terms of higher capital costs in the long  
11 run and may jeopardize the Company's ability to provide safe and reliable gas  
12 service.

13 The Commission can also balance the interests of customers and the Company  
14 by adopting the alternatives I have discussed to base recovery of costs associated with  
15 pension, OPEB and uncollectible expenses on a three-year rolling average, recovered  
16 through a Rider VM mechanism. In addition, the Commission should allow recovery  
17 of the reliability-related capital costs expected to be incurred through October 2010 in  
18 the rate base for purposes of determining revenue requirements as discussed by  
19 Company Witness VonSteuben and allow recovery of incremental AMI-related costs,  
20 as discussed by Company Witness Ziminsky.

21 Delmarva recognizes the financial hardship that many of our customers are  
22 experiencing and has implemented several cost reduction policies and made certain  
23 ratemaking proposals to mitigate the proposed rate increase.

1                   Reliable gas service is essential - our customers expect no less - and the  
2                   Company intends to deliver no less. To accomplish this requires substantial  
3                   investments to maintain the reliability of our system and to implement AMI  
4                   technologies.

5   **28. Q: Does this conclude your testimony?**

6   **A:**            Yes, it does.