

# Delaware Public Service Commission

**Delmarva Power Reliability Investigation**

**Docket 13-152**

Public Forum

September-October 2013

# Public Forum Agenda

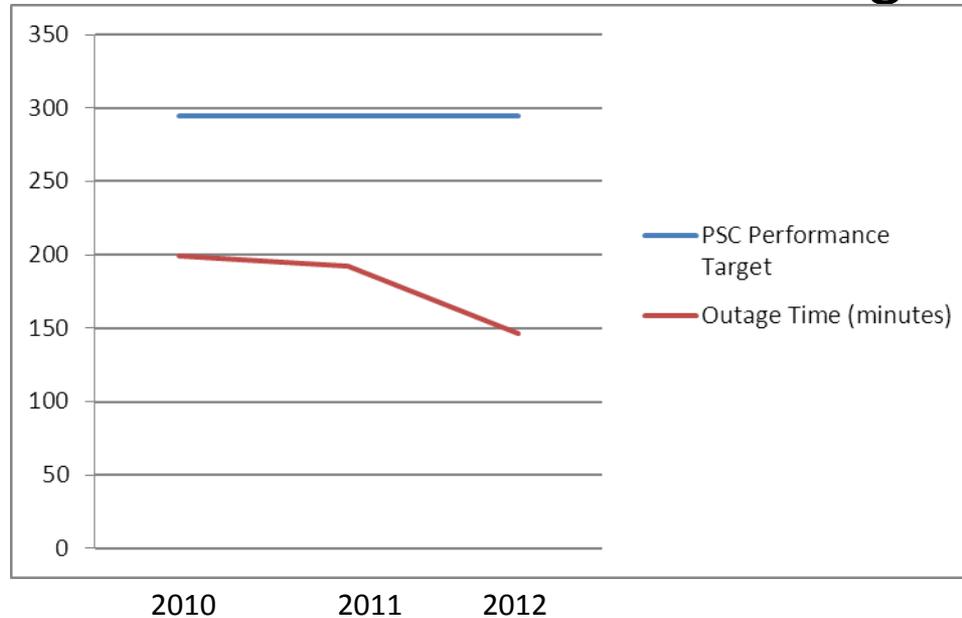
- How did we get here: An overview of the PSC investigation process in this case
- Review historical Delmarva Power reliability metrics
- Review pros & cons of increased reliability spending
- Obtain feedback from customers about Delmarva Power's proposed plan

# Reliability Investigation Overview

- Current Delmarva Power rate case before the Commission (Docket 13-115) includes additional \$397million investment in system
- In addition to normal due diligence regarding rate case, PSC Staff obtained Commission approval to investigate whether the proposed future reliability investment is reasonable based on:
  - Delmarva Power’s good reliability record
  - Bill impact to consumers

# Reliability Metrics-SAIDI

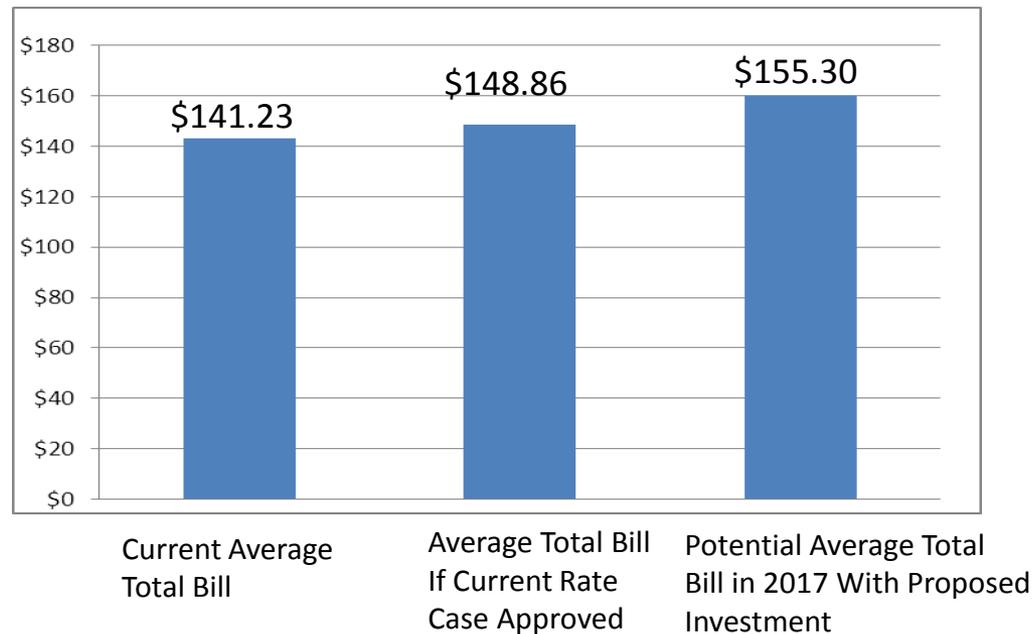
- System Average Interruption Duration Index
- Delmarva Power exceeds standard and getting better



- Average Customer experiences one - 149 minute (about 2.5 hours) outage per year

# Potential Impact On Total Bill

- Proposed investment will increase average monthly total combined electric bill (supply and delivery charges) by approximately \$14.07 by 2017



# Questions to Consider

- Given that Delmarva Power already exceeds the reliability measures required by the Commission by over 50%, what deficiencies has the company seen that would require an investment of this magnitude?
- How will Delmarva Power customers know such an investment is paying off?
- Are Delmarva Power customers satisfied with the current level of reliability?
- How much are customers willing to pay for increased reliability?

# Discussion

Additional Comments:  
Public Service Commission  
861 Silver Lake Blvd., Suite 100  
Dover, DE 19904  
Attention: PSC Docket No. 13-152

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