



STATE OF DELAWARE  
**THE PUBLIC SERVICE COMMISSION**  
861 SILVER LAKE BOULEVARD, SUITE 100  
CANNON BUILDING  
DOVER, DELAWARE 19904

**FOR IMMEDIATE RELEASE**  
**March 25, 2009**

**CONTACT INFORMATION:**  
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**PSC TO TAKE PUBLIC COMMENT ON HORIZON COMPLAINTS**

On October 15, 2008, the Staff of the Delaware Public Service Commission (“the Commission”) filed a formal complaint against Horizon Power & Light, LLC (“Horizon”), an electric supplier, subject to regulation by the Commission under 26 Del. C. Chapter 10. The complaint asserts that Horizon engaged in a variety of unlawful and deceptive business and marketing practices in violation of the Commission’s Rules for Certification and Regulation of Electric Suppliers.

Some of the allegations are that: Horizon inappropriately charged customers amounts inconsistent with contractual terms; failed to provide customers thirty days notice of price changes; failed to provide customers required contract documents; engaged in deceptive practices when soliciting customers; and engaged in slamming, which is changing the service provider of Delmarva customers to Horizon without the appropriate authorization from the customers.

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A Hearing Examiner will conduct the following public comment sessions to allow members of the public to comment and share their experiences with Horizon's service:

<u>TIME</u>	<u>DATE</u>	<u>LOCATION</u>
7:00 PM	March 30, 2009	Carvel State Office Bldg. Auditorium (Mezzanine Level) 820 French Street Wilmington, DE
7:00 PM	March 31, 2009	Public Service Commission 861 Silver Lake Blvd. Cannon Bldg., Suite 100 Dover, DE
7:00 PM	April 1, 2009	Delaware Technical & Community College (DTCC) Theatre (Arts & Science Center) Route 18 & Seashore Highway Georgetown, DE 19947
7:00 PM	April 2, 2009	Delaware State Police Troop 2 The Community Room 100 Lagrange Avenue Newark, DE 19702

Anyone who plans on attending a Public Comment Session is urged to consult the Commission's website on the day of the respective session for cancellation of or changes to the time, place or date of the event.

Interested persons who cannot attend the public comments sessions may file written comments with the Commission until June 5, 2009.